



## **Pest Management Association of Trinidad & Tobago**

### **Code of Ethics**

#### **Preamble**

The Pest Management Profession provides a service integral to the welfare and development of all aspects of society, while engaging at times in the use of toxic and potentially harmful or dangerous materials. It is in this regard that it must be incumbent upon all Pest Management Professionals, in the course of executing their duties, to at all times, in all things and in all ways, hold the safeguarding of human health, the preservation and protection of the environment and its flora and fauna, paramount. Practitioners should provide quality service to their clients and the community in a highly professional and ethical manner, in order to advance and uphold the honour and dignity of the profession. PMATT has established the following Code to define the professional conduct and ethics, which is binding for all its members.

#### **1 Obligations to Society**

- 1.1 Members shall share in sustaining the laws, institutions and burdens of the community.
- 1.2 Members shall use their knowledge and skills for the improvement of public health and safety.
- 1.3 Members shall assist the Association in its work to help draft, enact and amend when necessary, legislation that will benefit and protect society.

#### **2 Obligations to the Public**

- 2.1 Members shall observe the highest regard for the safety, health and welfare of the public in the execution of their professional duties.
- 2.2 Members shall carry sufficient public liability insurance cover.
- 2.3 Members are obliged to report any observed problems in the public domain that is or has the potential to be a source of infestation and/or create a potential health or environmental hazard.

- 2.4 Members shall only engage in honest and fair advertising and business transactions, enhancing the stature of the industry's integrity with the public.
- 2.5 Members shall, when applying pesticides, follow the manufacturer's guidelines as they appear on the label and may only deviate from these when alternative directions have been approved by The Pesticides & Toxic Chemicals Control Board and it is clearly outlined by the Association for its members.
- 2.6 Members shall advise consumers of all treatment options available, their pros and cons, and attempt to guide them to the best possible solution to fill their needs.
- 2.7 Members shall attend to customer complaints promptly and courteously, honouring their warranty, and ensuring that matters are resolved efficiently.
- 2.8 Members shall assist the Association in its work to help draft, enact and amend when necessary, legislation that will benefit and protect consumers.

### **3 Obligations to the Environment**

- 3.1 Members shall not use any pesticide (registered or not) that is on the Association's list of disapproved products.
- 3.2 Members shall never apply any pesticide in a manner that may pollute, contaminate or in any way endanger the environment or any of its constituents.
- 3.3 Members shall never engage in any activity during the course of their professional duties that is counter to good environmental and conservational practice and guidelines.
- 3.4 Members shall assist the Association in its work to help draft, enact and amend when necessary, legislation that will benefit and protect the environment.
- 3.5 Members must dispose of contaminated materials in a manner prescribed by law, and in default of this, use the disposal methods approved by the Association.

### **4 Obligations to Employers/Clients**

- 4.1 Members shall always act as loyal servants of the employer/client and hold their trust and confidence.
- 4.2 Members shall not do anything that would make liable or compromise their employer, client, or their businesses in any way, or damage their reputation.

- 4.3 Members shall reasonably take all necessary measures to ensure that the employer's/client's property is not damaged or contaminated in the course of any service.
- 4.4 Members shall advise clients, to the best of their knowledge and experience, and where these may be deficient, will actively seek the consultation of a qualified associate.
- 4.5 Members will inform clients which classes of pest management they are certified to perform, and when necessary, employ the services of qualified associates to supervise, assist with, or perform the service for the client on their behalf.

## **5 Obligations to Employees**

- 5.1 Members shall provide all prospective employees with complete information on working conditions and proposed status of employment, and keep the employee informed throughout the period of employment of any change(s) therein.
- 5.2 Members shall provide opportunities to pest management technicians in their employ for the development and advancement of their careers as pest management professionals, and encourage them in this regard.
- 5.3 Members must carry sufficient workmen's compensation insurance coverage.

## **6 Obligations to the Profession**

- 6.1 Members shall regularly maintain their training and update their knowledge of materials and techniques in order to advance the science and art of integrated pest management to its highest levels.
- 6.2 Members shall uphold and guard the honour of the profession and adhere to the principals of professional conduct as prescribed.
- 6.3 Members shall actively contribute to the edification of the profession through the free exchange of information with fellow members, and by serving the Association to the best of their ability in all its programmes and endeavours.
- 6.4 Members shall report any members suspected or known to be in contravention of these Codes to the Association.
- 6.5 Members must demonstrate an accurate knowledge of the costs of services offered and responsibilities assumed in the prevention, elimination and management of pests and demonstrate a determination to recoup those costs and to profit.

6.6 Members shall at all times adopt a professional image and manner to the public.

## **7 Obligations to Fellow Professionals**

7.1 Members will give due credit for work or consultancy provided by a fellow member.

7.2 Members shall promote solidarity and harmony with each other by respecting their judgment and supporting them individually and collectively against unjust claims and accusations.

7.3 Members shall not intentionally injure the professional reputation, prospects or practice of another member. However, evidence that a member has done anything unethical, illegal or unfair in a professional capacity, must be communicated to the Association as soon as possible.

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